



**BROADBANDUSA**  
CONNECTING AMERICA'S COMMUNITIES



- > Two of the classes were at a volunteer library within our county boundaries. These were the first classes that we have offered at the West Shore Community Library and were very well attended.
- > I presented to a local Rotary club on our eReader services and talked about some surprising library stats. I distributed 25 BTOP flash drives at the eReader class.
- > We have started teaching classes at the West Shore Community Library in Lakeside. While this volunteer-run library is within our county boundaries, we are reaching people that seldom use our services.

## Flathead County Public Library

### BTOP Public Computing Center Goals and Objectives

Montana's project promotes three BTOP statutory purposes:

- 1) provide improved access to broadband service to consumers residing in underserved areas of the country;
- 2) provide broadband education, awareness, training, access, equipment, and support to libraries; and,
- 3) stimulate the demand for broadband, economic growth, and job creation.

#### Objectives

- 1) increase broadband speeds at participating libraries up to 21 mbps;
- 2) cut wait times in half by increasing the total number of workstations and expanding library operation hours;
- 3) improve access by purchasing ADA compliant software, hardware, and furniture, and through minor renovation projects aimed at increasing accessibility of computing center facilities;
- 4) offer courses to increase computer literacy; and
- 5) provide Internet and library resources to rural Montana using a mobile computer lab.

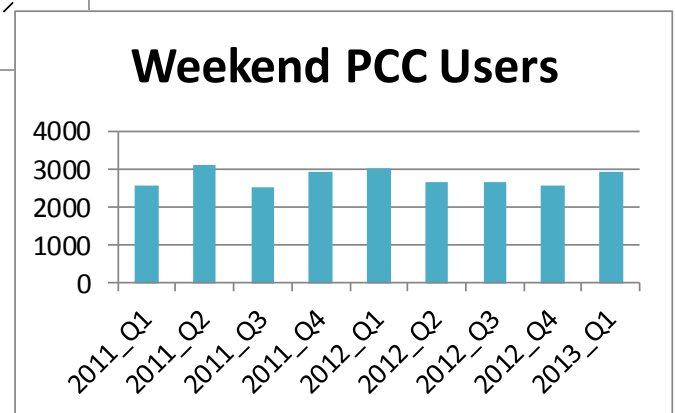
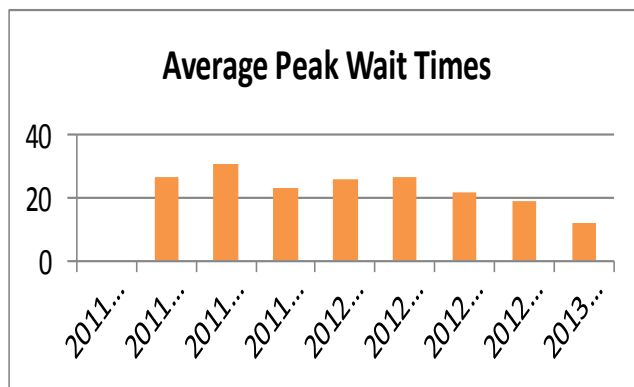
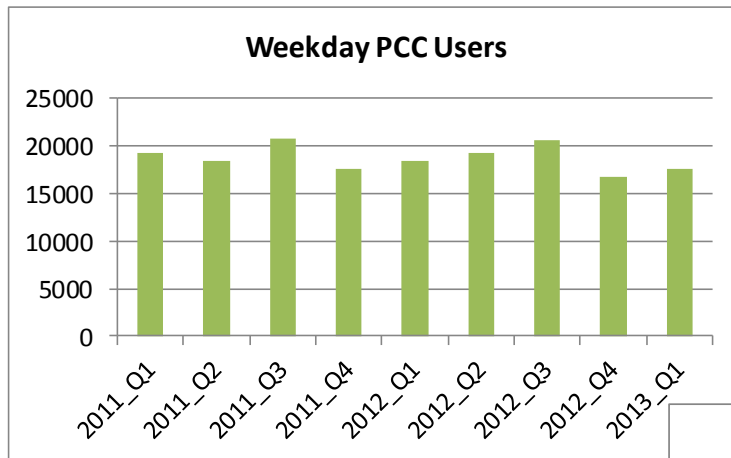
## Successes

Internet Service Provider	Original Broadband Speed	Current Speed (mbps)
Optimum	6.00	30.00

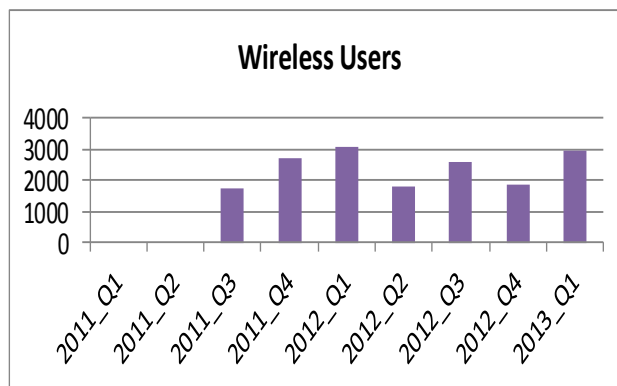
### Flathead County Public Library Computing Center Now Offers...

- ◆ 10 laptop computers
- ◆ 1 ZoomText 10 low vision software
- ◆ 1 ZoomText Camera with stand
- ◆ 1 low dexterity mouse
- ◆ 1 low vision keyboard
- ◆ 1 Bierley magnification mouse
- ◆ 2 headphones sets
- ◆ 4 privacy screens
- ◆ 1 LaserJet printer
- ◆ 1 presentation screen
- ◆ 1 projector
- ◆ iPad
- ◆ Kindle Keyboard
- ◆ Kindle Fire
- ◆ Nook Tablet
- ◆ Samsung Galaxy Tab
- ◆ Google Nexus
- ◆ Coby Snapp digital video camera

## Public Computer Center Usage



## Patrons who have taken advantage of public wireless access



## Benefitting from Technology Training

Length of Program (per hour basis)	Number of Patron Training Hours	Number of Library Staff Training Hours
132.85	2851	69